

**LOTTE DUTY FREE TRADE PROMOTION TERMS & CONDITIONS**

**PROMOTION DETAILS**

<b>1. Promotion</b>	Lotte Melbourne Airport Relaunch Spin the Wheel Promotion (" <b>Promotion</b> ")																																																																					
<b>2. Promoter</b>	LOTTE TRAVEL RETAIL AUSTRALIA PTY LTD (ABN 71 628 207 367) (" <b>Promoter</b> ") Address: Level 3/250 Collins Street, Melbourne VIC 3000 Email: enquiries@lottedutyfree.com.au Phone: 1300 388 937 Website: https://www.lottedutyfree.com.au/ (" <b>Promoters Website</b> ")																																																																					
<b>3. Prize Pool</b>	<ul style="list-style-type: none"> <li>• <b>Total Available Prize Pool:</b> up to \$269,827.00 AUD incl. GST.</li> <li>• <b>Prizes:</b></li> </ul> <p><b><u>Surprise:</u></b></p> <table border="0" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Arrival Prizes (Total value of \$11,200.00 AUD)</th> <th style="text-align: right;">Qty</th> <th style="text-align: right;">Value</th> </tr> </thead> <tbody> <tr> <td>Starward voucher for Starward Distillery Tour &amp; Tasting for 2 + \$20 Food Voucher</td> <td style="text-align: right;">4</td> <td style="text-align: right;">\$140</td> </tr> <tr> <td>Origins - 3pc Gift</td> <td style="text-align: right;">25</td> <td style="text-align: right;">\$30</td> </tr> <tr> <td>Bobbi Bown Vitamin Enriched Face Base 15ml</td> <td style="text-align: right;">50</td> <td style="text-align: right;">\$32</td> </tr> <tr> <td>Clinique - TTDO Balm 15ml</td> <td style="text-align: right;">50</td> <td style="text-align: right;">\$10</td> </tr> <tr> <td>TFB - White Suede 2ml</td> <td style="text-align: right;">50</td> <td style="text-align: right;">\$11</td> </tr> <tr> <td>Paw Paw cream</td> <td style="text-align: right;">100</td> <td style="text-align: right;">\$7</td> </tr> <tr> <td>Green Bag - Discover New Melbourne</td> <td style="text-align: right;">100</td> <td style="text-align: right;">\$1.61</td> </tr> <tr> <td>Yellow Bag - Discover New Melbourne</td> <td style="text-align: right;">100</td> <td style="text-align: right;">\$1.61</td> </tr> <tr> <td>Toiletry pouch</td> <td style="text-align: right;">50</td> <td style="text-align: right;">\$6.79</td> </tr> <tr> <td>Tim Tam x2</td> <td style="text-align: right;">125</td> <td style="text-align: right;">\$4</td> </tr> </tbody> </table> <table border="0" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Departure Prizes (Total value of \$5,160.00 AUD)</th> <th style="text-align: right;">Qty</th> <th style="text-align: right;">Value</th> </tr> </thead> <tbody> <tr> <td>Origins - 3 pcs gift</td> <td style="text-align: right;">25</td> <td style="text-align: right;">\$30</td> </tr> <tr> <td>Elizabeth Arden capsules</td> <td style="text-align: right;">50</td> <td style="text-align: right;">\$35</td> </tr> <tr> <td>La MER Tonic 30ml</td> <td style="text-align: right;">50</td> <td style="text-align: right;">\$23</td> </tr> <tr> <td>Estee Lauder sample</td> <td style="text-align: right;">50</td> <td style="text-align: right;">\$100</td> </tr> <tr> <td>Jo Malone - Cologne 9ml</td> <td style="text-align: right;">50</td> <td style="text-align: right;">\$28</td> </tr> <tr> <td>Tom ford - Oud Wood 2ml</td> <td style="text-align: right;">50</td> <td style="text-align: right;">\$13</td> </tr> <tr> <td>Emu Cream</td> <td style="text-align: right;">100</td> <td style="text-align: right;">\$5</td> </tr> <tr> <td>Tim Tam x2</td> <td style="text-align: right;">125</td> <td style="text-align: right;">\$4</td> </tr> <tr> <td>Purple Bag - Discover New Melbourne</td> <td style="text-align: right;">100</td> <td style="text-align: right;">\$1.61</td> </tr> <tr> <td>Orange Bag - Discover New Melbourne</td> <td style="text-align: right;">100</td> <td style="text-align: right;">\$1.61</td> </tr> <tr> <td>Toiletry pouch</td> <td style="text-align: right;">50</td> <td style="text-align: right;">\$6.79</td> </tr> </tbody> </table> <p><b><u>Goodie Bag</u></b> (total value of \$3,395.00 AUD):</p> <p>(Arrivals) Toiletry pouch - 250 pouches valued at \$6.79</p> <p>(Departure) Toiletry pouch – 250 pouches valued at \$6.79</p> <p><b><u>Lotte Bag</u></b> (total value of \$322.00 AUD):</p> <p>(Arrivals) Lotte Discover Melbourne Bag– 100 bags valued at \$1.61</p>	Arrival Prizes (Total value of \$11,200.00 AUD)	Qty	Value	Starward voucher for Starward Distillery Tour & Tasting for 2 + \$20 Food Voucher	4	\$140	Origins - 3pc Gift	25	\$30	Bobbi Bown Vitamin Enriched Face Base 15ml	50	\$32	Clinique - TTDO Balm 15ml	50	\$10	TFB - White Suede 2ml	50	\$11	Paw Paw cream	100	\$7	Green Bag - Discover New Melbourne	100	\$1.61	Yellow Bag - Discover New Melbourne	100	\$1.61	Toiletry pouch	50	\$6.79	Tim Tam x2	125	\$4	Departure Prizes (Total value of \$5,160.00 AUD)	Qty	Value	Origins - 3 pcs gift	25	\$30	Elizabeth Arden capsules	50	\$35	La MER Tonic 30ml	50	\$23	Estee Lauder sample	50	\$100	Jo Malone - Cologne 9ml	50	\$28	Tom ford - Oud Wood 2ml	50	\$13	Emu Cream	100	\$5	Tim Tam x2	125	\$4	Purple Bag - Discover New Melbourne	100	\$1.61	Orange Bag - Discover New Melbourne	100	\$1.61	Toiletry pouch	50	\$6.79
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	<p><b>Vouchers</b> (total value of \$249,750.00 AUD):</p> <p>(Arrival) Up to 120 Vouchers Per Day – Up to 3,240 vouchers valued at up to \$81,000.00 AUD.</p> <p>(Departure) Up to 250 Vouchers Per Day – Up to 6,750 vouchers valued at up to \$168,750.00 AUD.</p> <p><b>Tasting</b> – The promoter will allow the winner one (1) tasting of the available alcohol product as supervised by the Lotte Duty Free Ambassador. The tasting will be subject to availability and served in responsible with Responsible Service of Alcohol regulations.</p>
<p><b>4. Promotional Period</b></p>	<p><b>Commences:</b> 19/06/2023 <b>End:</b> 16/07/2023</p> <p>The promotion will be available between the following hours:</p> <p><b>Departures:</b></p> <p>10:30am – 4:00pm and 8:00 pm – 11:00 pm</p> <p><b>Arrivals:</b></p> <p>8:00am – 10:30 am and 4:00 pm-8:00 pm</p> <p>The promotion will be subject to the availability of a Lotte Duty Free ambassador. Where the ambassador is not available, the promotion will not be available to enter.</p>
<p><b>5. Eligible Entrants</b></p>	<p>Entry to the Promotion is open to only:</p> <ul style="list-style-type: none"> <li>(a) Persons located in Victoria at the time of promotion;</li> <li>(b) Aged eighteen (18) years or over.</li> <li>(c) Directors, employees (and immediate family members) of the Promoter, its distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to enter.</li> <li>(d) Immediate family members are any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, stepparent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin</li> </ul>
<p><b>6. Entry Requirements &amp; Instructions</b></p>	<ul style="list-style-type: none"> <li>(a) For any transaction of One Hundred and Eighty Australian Dollars (\$180.00) or over spent on eligible products in one (1) transaction during the Promotional Period at the Lotte Duty Free Melbourne Departures or Arrivals Stores, Eligible Entrants will have the opportunity to Spin the Wheel. Duty Free limits apply to all transactions.</li> <li>(b) Tobacco products are excluded are excluded from eligible products.</li> <li>(c) Entrants must spin the Lucky Wheel so that the entire Lucky Wheel spins around at least one complete turn.</li> <li>(d) Entrants must otherwise comply with these Terms &amp; Conditions.</li> <li>(e) Entrants can redeem one (1) spin per eligible transaction.</li> </ul>
<p><b>7. Entry Conditions</b></p>	<ul style="list-style-type: none"> <li>• There is no limit to the number of entries a participant can make during the promotional period. Entrants only will only receive a spin for purchases of eligible products.</li> </ul>

	<ul style="list-style-type: none"> <li>All Entrants must retain their original purchase receipt or online invoice for all entries as proof of purchase. Failure to produce the proof of purchase for all entries when requested may, in the absolute discretion of the Promoter, result in invalidation the entry and forfeiture of any right to a prize.</li> </ul>
<b>8. Draw Date &amp; Method</b>	<ul style="list-style-type: none"> <li>Each Entrant will spin the Lucky Wheel once, and when the Lucky Wheel stops it will point to the item that the Entrant is entitled to receive (Prize). The Lucky Wheel will display a range of prizes from the Lotte Duty Free Airport store, which will be one of the following <ul style="list-style-type: none"> <li>- Goodie bag</li> <li>- \$10 Voucher</li> <li>- \$15 Voucher</li> <li>- \$20 Voucher</li> <li>- \$25 Voucher</li> <li>- Surprise</li> <li>- Lotte Bag</li> <li>- Tasting</li> </ul> </li> <li>Prizes available for each wheel item are available in item 3.</li> <li>The total available prize pool across all Draws in the Promotion Period is valued at up to \$269,827.00. Only one Prize will be awarded to each Entrant per spin.</li> <li>If for any reason an Entrant cannot consume alcohol (for example, personal or religious beliefs) and their spin lands on the 'Tasting' section, the Entrant can spin again at the discretion of the Lotte Duty Free Ambassador.</li> <li>'Surprise' items will be allocated by the Lotte Duty Free Ambassador in the order outlined in item 3. Winners cannot select their prize.</li> <li>Terms and conditions will of the voucher will be noted on the voucher as presented to the winner. The Entrant is solely responsible for familiarising themselves with those terms.</li> <li>Upon expiry of the prize pool, the promoter in their sole discretion may elect to offer a substitute prize. The promoter is under no obligation to provide any substitute prize.</li> <li>In the event that a Prize remains unclaimed within 30 days of the Draw, the Prize will be forfeited and there will be no re-draw.</li> </ul>
<b>9. Notification of the Winner</b>	<ul style="list-style-type: none"> <li>Winners will be notified immediately by the Lotte Duty Free Ambassador. A prize win will be in the sole discretion of the Lotte Duty Free Ambassador.</li> <li>Prize winners may be asked to provide their email address upon collection of the Prize. Proof of identity or proof of age may also be requested.</li> </ul>
<b>10. Method of Claiming Prize</b>	<ul style="list-style-type: none"> <li>Winners will receive their prize immediately from the Lotte Duty Free Ambassador. Prizes must be collected immediately.</li> </ul>
<b>11. Permit Numbers (where applicable)</b>	N/A

## **GENERAL TERMS & CONDITIONS:**

### **1. INTRODUCTION & THE PROMOTION**

- 1.1 These Terms & Conditions are to be read in conjunction with the Promotion Details above. Any capitalised terms used in these Terms & Conditions have the meaning set out in the Promotion Details above.
- 1.2 These Terms & Conditions apply to the Promotion which is conducted by the Promoter. By participating in the Promotion, you agree to be bound by these Terms & Conditions, which constitutes as a legally binding agreement between you and the Promoter.
- 1.3 Where applicable, the Permit Numbers as set out in Item 11 of the Promotion Details apply to the Promotion.
- 1.4 All decisions made by the Promoter with respect to any aspect of the Promotion are final, and no correspondence will be entered into with you.

### **2. ENTRY**

- 2.1 All entries in the Promotion must comply with these Terms & Conditions (“**Entry**”) and each Entry has an equal chance at winning the Prize.
- 2.2 Your Entry must be submitted:
  - (a) during the Promotional Period set out in Item 4 of the Promotion Details;
  - (b) in accordance with the Entry Requirements & Instructions set out in Item 6 of the Promotion Details; and
  - (c) in accordance with the Entry Conditions set out in Item 7 of the Promotion Details.
- 2.3 Your Entry will be deemed to be received only when received by the Promoter.
- 2.4 If you submit an Entry, you warrant that you are an Eligible Entrant set out in Item 5 of the Promotion Details and that if you are not, you may be disqualified from the Promotion. The Promoter reserves all rights with respect to such breach.
- 2.5 You are solely responsible for your Entry, including any costs associated with entering the Promotion and/or network connectivity.
- 2.6 Where applicable, except for your personal information, the Promoter is the sole owner of all intellectual property in connection with the Promotion (including your Entry).

### **3. PRIZE**

- 3.1 The Prize must be accepted as offered and claimed in accordance with Item 10 of the Promotion Details, otherwise the Prize shall be forfeited by the Winner. The Promoter will not be liable for any unclaimed Prize under this Clause and the Promoter is under no obligation to offer an additional or substitute Prize to that Winner.
- 3.2 The Prize may be subject to any additional terms and conditions as determined by the relevant supplier of the Prize and/or the Promoter.
- 3.3 Unless otherwise stated, the Prize cannot be resold, transferred, exchanged, redeemed for cash for any reason; or used for any advertising, promoting or other commercial purposes.
- 3.4 The Total Prize Value set out in Item 3 of the Promotion Details is correct as at the date of preparing these Terms & Conditions and shall include any applicable GST.

- 3.5. The Promoter does not accept any responsibility for a variation in the Prize. If any Prize (or part of) is unavailable, the Promoter reserves the right to substitute the Prize with a Prize of equal or greater value and you agree to accept such substitution in writing, subject to any applicable regulation.
- 3.6. To the fullest extent permitted, the Promoter will not be held responsible for the failure to provide the Winner with the Prize or substitute Prize under Clause 3.5.
- 3.7. Where applicable, the Promoter is not responsible for any dispute between a Winner and any person with whom a Winner chooses to share the Prize.
- 3.8. The Promoter is not responsible for any tax implications and the Winner is solely responsible for the payment of all taxes (if any) in connection with the Prize. It is the Winner's sole responsibility to seek independent financial advice as they require.
- 3.9. The Promoter is not responsible for any costs associated with redeeming a Prize, including any but not limited to any travel expenses, accommodation, spending money, meals, drinks, transfers, laundry charges, activities, incidentals, taxes, energy surcharges, gratuities, service charges, passports, visas, travel insurance and all other ancillary costs associated with redeeming a Prize. Travel insurance is highly recommended to protect against the additional costs incurred in the event of unforeseen circumstances.
- 3.10. The Promoter makes no representation as to the safety, conditions or other issues that may exist at any destination or as part of the prize.
- 3.11. Redeeming a Prize is conditional on acceptance of the terms and conditions of the relevant Prize supplier. It is the responsibility of a Prize Winner to comply with the terms and conditions of the relevant Prize supplier, including redemption dates.
- 3.12. The Promoter accepts no responsibility if one or more of the events or activities awarded as part of a Prize are abandoned, called off or postponed for any reason. In that case the winner and their companions forfeit their entitlement to that activity. Unless otherwise specified by the Promoter, you will not be given cash or any alternative Prize as a substitute for any such altered Prize element.
- 3.13. In addition to any further conditions contained in the voucher terms and conditions, vouchers won in this promotion must be redeemed by 30/9/2023 at a Lotte Duty Free Melbourne Airport Store. Vouchers are not valid for Tobacco, Macallan, Moutai, Louis XIII, Remy Martin, Balvenie, Dom Perignon, Hennessy, Chanel or La Prairie products.

#### **4. PARTICIPANT CONDUCT & BREACH**

- 4.1. You must not:
  - a) tamper with the Promotion in any way or at any stage;
  - b) engage in any conduct that may jeopardise the fair and proper conduct of the Promotion, including using automatically generated entries or aliases;
  - c) act in a disruptive, annoying, threatening, abusive or harassing manner; or
  - d) do anything that may diminish the good name or reputation of the Promoter or any of its related partners, suppliers, entities and/or of the agencies or companies associated with this Promotion.
- 4.2. The Promoter reserves the right, at any time, to require documentation from you to verify the validity of your Entry (including but not limited to your name, age and place of residence).
- 4.3. Any breach of or failure by you to comply with these Terms & Conditions or those imposed by the Promoter's partners may result in the Prize being withdrawn from you or you being disqualified from the Promotion, without further liability for the Promoter and/or its partners.

4.4. The Promoter and/or its partners reserve all rights with respect to any breach of these Terms & Conditions.

## **5. PERSONAL INFORMATION AND PROMOTIONS & MEDIA**

5.1. Your personal information is directly collected by the Promoter in connection with the Promotion and is used to:

- (a) Conduct the Promotion, which may include supplying your personal information to the Promoter's partners and/or suppliers of the Prize;
- (b) Provide you with the Promoter's or partners monthly subscription updates, which you can unsubscribe from at any time; and
- (c) Promote the Promoter and/or the Promotion in accordance with Clause 5.2.

5.2. The Winner agrees to participate in promotional activity and consents to the use of the Winner's name and image in connection with the Promotion, without further remuneration.

5.3. By entering into this Promotion, you agree that the Promoter may store and use your personal information in accordance with its Privacy Policy ("**Privacy Policy**").

5.4. Please visit the Privacy Policy for further information regarding how to seek access or correction of your personal information, or to make a complaint with respect to your privacy. The privacy policy can be found at <https://www.lottedutyfree.com.au/privacy>.

## **6. LIMITATION OF LIABILITY**

6.1. To the fullest extent permitted by law, the Promoter is not liable for any personal injury or death, losses or damages of any kind to persons or property resulting in whole or in part, directly or indirectly, from the participation in the Promotion or from the acceptance, possession, misuse or use of any Prize.

6.2. Without limiting Clause 6.1, the Promoter and its partners, suppliers of the Prize, or associated companies are not liable for any incorrect or ineligible submission Entries, failure to claim a Prize, damage or delay in delivery of Prizes, or failure to receive correspondence.

6.3. If this Promotion cannot be conducted for any reason beyond the Promoter's control (including but not limited to technical issues, failure, tampering or fraud), the Promoter may end, amend, suspend or cancel the Promotion or disqualify affected Entries, subject to any necessary approval by the relevant regulatory body (if any).

## **7. GENERAL**

7.1. Nothing in these Terms & Conditions restricts, excludes or modifies any consumer rights under any statute including the *Competition and Consumer Act 2010* (Cth).

7.2. By entering into the Promotion, you accept that any dispute with respect to the Promotion and/or these Terms & Conditions shall be subject to the jurisdiction of the Victorian Courts in Australia.